

Weather-Delayed Curbside Collection Standard Procedures:

Protocol: [Twice Regular Amount](#) Accepted Next Regular Collection Day*

Customer Action: If RAD notifies you that weather conditions prevent collection of garbage or recycling, please remove the containers from the street.

Customer Notification Methods: all channels will be used

RAD - Txt Alert, Pre-Recorded Voice Message, Email, Social Media

Communications via Community – Radio , Online News Feeds, Social Media

Service Remedy

- Up to [twice the regular amount](#) of material will be accepted at no additional charge on the next [regular collection day for each container](#)* unless otherwise specified on this weatherboard or by special notification. [Tips for Managing Extra Garbage & Recycling](#).
- There is no limit on the amount of [clean recyclables](#) accepted for collection.
- No credit is given for postponed collection due to weather conditions, but up to [twice the regular amount](#) is accepted at no extra charge. Properly tied trash bags will be accepted for the additional trash, but can not be put out the night before

* [Every Other Week or Monthly Trash and Recycling Collected Two \(2\) weeks after Missed Collection:](#) If recycling or trash is regularly collected **every other week or one time per month**, the uncollected material will be collected on the [next regular collection day for that container](#) (two weeks from the missed collection), unless residents are otherwise notified by telephone or on this site.